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Risk Management & Patient Safety Dept. Tips

MAG Mutual Insurance Company to Highlight Policyholders' Efforts to Improve Patient Safety

Patient safety is one of the highest priorities in healthcare today. Many physician practices are making real progress in bringing about improvements in their patient safety practices. To help recognize the activities of our policyholders, MAG Mutual will begin to feature Patient Safety Success Stories in upcoming editions of our quarterly *Healthcare Risk Manager* newsletter as well as online on our Risk Management & Patient Safety page under the Patient Safety Success Stories Section.

We would like to invite our policyholders to write stories that demonstrate how they have used innovative, new and unique solutions and processes to help prevent medical errors and improve patient safety in their individual practices. Some of these activities may have also affected healthcare within a particular community. We believe that other practices would like to hear about your successes, and may be inspired to pursue their own patient safety improvement activities.

Criteria for Story Submission

Write up to a 1200 word essay explaining your patient safety activity/initiative and describe how your efforts have improved patient safety within your practice(s), group or community. Feel free to include how the practice utilized technology or other innovations to implement an effective solution. Also, include an outline of the obstacles you had to overcome along with a description of the strategies in place to sustain the improvements.

There are no deadlines and no limit to the number of stories that may be submitted by either individuals or groups. Stories may be submitted at anytime.

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Chairman Dr. Roy W. Vandiver Announces Retirement, Appointment of New Chairman

MAG Mutual's longtime Chairman and CEO, Dr. Roy W. Vandiver, will retire on June 30, 2011. Joseph S. Wilson, Jr., M.D., has been elected his successor, effective July 1, 2011.

Darrell Grimes, President and COO, said, "Throughout his tenure, Roy has served MAG Mutual with great distinction, and we are enormously thankful for his contributions to the company as chairman, and before that, as a board member. His commitment to our physician policyholders and our employees is crystal clear. We thank Roy for his dedication and extraordinary service, and wish him all the best in the years to come."



Dr. Roy W. Vandiver



Dr. Joseph S. Wilson

Dr. Vandiver joined MAG Mutual as Chairman and CEO in 1999, after serving as a board member for 10 years. During his tenure, MAG Mutual retained a firm foothold of policyholders in Georgia, while continuing to gain traction in eight other southeastern states, doubling the number of insured physicians, and more than tripling company assets. "We are fortunate to have a strong management team in place, led by President and COO Darrell Grimes, which will work with Dr. Wilson for MAG Mutual's continued success," remarked Vandiver.

Vandiver leaves after a successful and distinguished career spanning 50 years. "I am stepping down now from the helm of this great company because the timing is right," said Vandiver. "I am honored to have had the opportunity to lead MAG Mutual for the past 11 years and am delighted the Board chose Joe to replace me. Joe's father, Joe Wilson, Sr., was one of the

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(Chairman Dr. Roy W. Vandiver Announces Retirement, Appointment of New Chairman continued from page 1)

company's founding board members. He, along with 14 other visionary physicians, worked together to form a new insurance company owned by its policyholders, with the mission to put the physician policyholder first. Joe Wilson, Jr. has been a Board member since 1999. He is a link to our origins, but will guide us to a marvelous future."

Dr. Wilson joined MAG Mutual on a part-time basis in January, even as he winds down his own cardiology practice at Cardiology of Atlanta.

"I am honored to follow Roy as Chairman and CEO of MAG Mutual," said Wilson. "His support and guidance has been invaluable during my time on the board. The landscape of healthcare in the United States is rapidly changing and MAG Mutual is uniquely positioned on a firm foundation set by Roy and our previous leaders. We will continue to make strides, and maintain focus on our core business – taking care of our physician policyholders and giving them what they need. I am excited about our future."

Dr. Wilson has served on MAG Mutual's Board since 1999, is Board Certified in cardiology and interventional cardiology, and is a Fellow of the American College of Cardiology. His abilities are widely recognized and he was selected by Atlanta Magazine as one of their "Top Doctors." Dr. Wilson has also served as Governor of the American College of Cardiology and President of the Georgia Chapter of the American College of Cardiology.

In addition to his numerous volunteer activities, Dr. Wilson conducts lab reviews for the *No Longer Bound* regeneration program, and conducts cardiovascular screenings for both local high schools and the Atlanta Thrashers. He also volunteered as Community Physician for 13 years with Rabun County Clinics. Dr. Wilson is an avid runner and has served as the Medical Director of the Peachtree Road Race for the past 22 years. He and his wife Sharon have two daughters attending the University of Alabama in Tuscaloosa. To view more on Dr. Wilson's background, go to <http://www.MAGMutual.com/leadership/jwilson.html>. 📧

(MAG Mutual Insurance Company to Highlight Policyholders' Efforts to Improve Patient Safety continued from page 1)

To submit your success story, please complete the short application form below and send it, along with your story, to Georgette Samaritan at gsamaritan@magmutual.com or mail it: c/o Georgette Samaritan, MAG Mutual, 8 Piedmont Center NE, Ste 600, Atlanta, GA 30305.

For more information or assistance in writing your story contact Georgette Samaritan at 404-842-5686. 📧

Application Form for Patient Safety Success Stories

Please complete this form and submit it with your "Success Story" draft to:

Georgette Samaritan
MAG Mutual Insurance Company
 Piedmont Center NE, Suite 600
 Atlanta, GA 30305-1556

Email Address: gsamaritan@magmutual.com
Fax #: 404-842-3342

Practice Name: _____

Specialty: _____

MAG Mutual Policy Number: _____

Contact Person/Title: _____

Phone: _____

E-mail: _____

Date submitted: _____

Please attach up to a 1200 word description of your Patient Safety Success.

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