MagMutual's Doctor2Doctor® Peer Support Program Helps Physicians Facing Litigation

As part of our mission to defend and support physicians, MagMutual Insurance Company has developed a first-of-its-kind program to help physicians through the emotional stress of litigation. MagMutual's Doctor2Doctor (D2D) Peer Support Program was created after listening to the needs of our physician insureds. Along with resolute and comprehensive legal defense, MagMutual now provides physicians facing lawsuits with a colleague who has been through the same stress.

More than 20 MagMutual-insured physicians already have taken advantage of this unequaled program. Physicians facing litigation experience a range of emotions – fear, isolation, loss of control – that can have long-lasting, negative results both personally and professionally. Though litigation stress is well documented, it is not something often talked about. A definitive study showed more than 95% of physicians experience periods of emotional distress at different times during the litigation process, an often lengthy one. It also suggests that discussions with a colleague can "diminish the potential for turning the anger inward."

One of MagMutual’s peer supporters, Ann Contrucci, MD, an Atlanta pediatric emergency physician, said, “The D2D program shows MagMutual's commitment to its physicians. It’s not the company saying, 'We’re going to do this little support group.' They are truly committed to us.”

Through the peer support program, MagMutual pairs physicians facing a lawsuit with fellow policyholders who have been through the process and can function as empathetic and supportive listeners. Peer supporters understand that a bad outcome or an allegation of a bad outcome does not translate into bad judgment, care or intentions. Along with MagMutual's experienced and proven legal defense, a colleague who has been there is the greatest support for a physician facing a lawsuit. It’s why MagMutual can say it is fully committed to its insured physicians.

Reference
About MagMutual

MagMutual provides medical professional liability (malpractice) insurance in Alabama, Arkansas, Florida, Georgia, Kentucky, North Carolina, South Carolina, Tennessee and Virginia. Founded in 1982 by physicians and led by a physician Board of Directors, MagMutual is one of the largest medical liability insurers in the U.S., with offices throughout the Southeast. The company is rated A (Excellent) by A.M. Best. Visit MagMutual.com for more information. Insurance products and services are issued and underwritten by MAG Mutual Insurance Company and its affiliates.

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